



RTI MATTER
MOST IMMEDIATE

MUS/551/02/2020

Date: 27.05.2020

From : Central Public Information Officer, Embassy of India, Diplomatic Area, Jamiat Al Dowal Al-Arabia Street, Al-Khuwair, PO Box No. 1727, Postal Code 112, Ruwi, Sultanate of Oman (E-mail: admin.muscat@mea.gov.in)

To: Mr. Dominic Simon, PO Box 40051, Riyadh 11499, 00966599647718, Pin: 011499.
Mobile Number: +968-599647718, (Email: simondominic@gmail.com)

Subject: Information sought under RTI Act, 2005

Dear Sir,

This has reference to your RTI application with Registration No. MEAMC/R/E/20/00010 dated 12.05.2020 under RTI Act, 2005, received in this office on 14.05.2020. The requisite information sought, ad seriatim, is given below:

- (1) Required information is available in our Press release (copy enclosed as **Annex-A**) - https://www.indemb-oman.gov.in/news_letter_detail/?id=164
- (2) Internal communication between MEA and this Mission. Criteria has been finalized by GOI as per MHA SoP (copy enclosed **Annex-B**).
- (3) The required information is available on our Press releases, links below (copies enclosed) -
https://www.indemb-oman.gov.in/news_letter_detail/?id=164 (**Annex-A**)
https://www.indemb-oman.gov.in/news_letter_detail/?id=167 (**Annex-C**)
https://www.indemb-oman.gov.in/news_letter_detail/?id=168 (**Annex-D**)
- (4) This information is available with the respective State Governments. The requisites information sought pertains to third party information which is exempted under section 8(1) (j) of RTI Act, 2005
- (5) The required information is available on our Press release dated 05.05.2020 (**Annex-A**) - https://www.indemb-oman.gov.in/news_letter_detail/?id=164. The Air ticket and quarantine expenditure is to be paid by the respective passenger.
- (6) Nil.

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2. If you are aggrieved with the response above, you may prefer an appeal with Shri P.K. Prakash, Counsellor (Culture) and First Appellate Authority in the Embassy of India, Muscat (Tel. No. 24684513 & Fax No. 24695291) within 30 days of receipt of this reply

Yours sincerely,



(Rajeev Kumar Sharma)
Central Public Information Officer

PRESS RELEASE

In order to facilitate return of stranded Indian nationals in Oman, Government of India has decided to operate two special flights to India. As per the current plans, the first flight will be from Muscat to Kochi on 9 May and the second flight from Muscat to Chennai on 12 May.

The passenger lists for both the flights will be finalized by the Embassy on the basis of information received by the Embassy through the form which was disseminated by the Embassy on its website and social media. Priority will be given to medical emergency cases, pregnant women, workers in distress, senior citizens as well as to other people who are stranded in difficult situations. The Embassy is in the process of contacting the short-listed people for each flight directly through email/telephone.

The cost of tickets will have to be borne by the passengers themselves and air tickets will be issued by the airline only in the cases which are cleared by the Embassy. Other conditions of travel, including quarantine requirements in India as well as health requirements to board the flight will be conveyed in due course and will have to be accepted by each passenger.

The Embassy will also inform details of further flights to different destinations in India as soon as the same are decided. Since there are large number of requests which have been received by the Embassy, it would take time for everyone to be accommodated. We seek patience and cooperation from all as this massive task of repatriation of stranded Indian is undertaken by Government of India.

In view of the social distancing norms prescribed by Government of Oman to contain the spread of COVID-19, visits to Embassy may be avoided without appointment. For any queries, the following details may be used:

Embassy helpline numbers:

+968-24695981

80071234 (toll free)

+968-93577979 (WhatsApp)

Email: cons.muscat@mea.gov.in

Muscat, 5th May 2020

**Government of India
Ministry of Home Affairs**

ANNEX - B

North Block, New Delhi-110001
Dated 5th May, 2020

ORDER

In continuation of Ministry of Home Affairs' Orders No.40-3/2020-DM-I(A) dated 1st May 2020 and in exercise of the powers, conferred under Section 10(2)(I) of the Disaster Management Act, the undersigned, in his capacity as Chairperson, National Executive Committee, hereby issues Standard Operating Protocols (SOPs), **for movement of Indian Nationals stranded outside the country and of specified persons to travel abroad, as Annexed** herewith, to Ministries/Departments of Government of India, State/Union Territory Governments and State /Union Territory Authorities with the directions for its strict implementation.


Home Secretary

To: (As per list attached)

1. The Secretaries of Ministries /Departments of Government of India.
2. The Chief Secretaries/Administrators of States/Union Territories.

Copy to:

- i) All Members of the National Executive Committee.
- ii) Member Secretary, National Disaster Management Authority.

A. Standard Operating Protocol (SOP) for movement of Indian Nationals stranded outside the country

In order to contain the spread of COVID-19 pandemic, international travel of passengers has been prohibited under MHA's Orders related to lockdown measures. As per information available, many Indian Nationals who had travelled to different countries before the lockdown, on various purposes such as employment, studies/ internships, tourism, business, etc., are stranded abroad. Due to their prolonged stay abroad, they are facing distress and are desirous of returning to India urgently. Apart from the above cases, there are other Indian Nationals who need to visit India in medical emergencies or death of a family member.

2. In order to facilitate the movement of such Indian Nationals, the following SoP is hereby laid down:

- i.** Such persons will register themselves with the Indian Missions in the country where they are stranded, along with necessary details as prescribed by MEA.
- ii.** They will travel to India by non scheduled commercial flights to be arranged by Ministry of Civil Aviation (MOCA); and, naval ships to be arranged by Department of Military Affairs (DMA). Only those crew and staff, who are tested COVID-19 negative, will be allowed to operate these flights/ ships.
- iii.** Priority will be given to compelling cases in distress, including migrant workers/ labourers who have been laid off, short term visa holders faced with expiry of visas, persons with medical emergency/ pregnant women/ elderly, those required to return to India due to death of family member, and students.
- iv.** The cost of travel, as specified by MoCA/ DMA will be borne by such travellers.
- v.** Based on the registrations received, MEA will prepare flight/ ship wise database of all such travellers, including details such as name, age, gender, mobile phone number, place of residence, place of final destination; and information on RT-PCR test taken and its result. This data base will be shared by MEA with the respective State/ UT in advance.
- vi.** MEA will designate State/ UT wise nodal officers, who will co-ordinate with the nodal officers designated for this purpose by the respective States/ UTs.
- vii.** MEA will display with at least two days notice, the schedule (day, place and time of arrival) of the incoming flight/ ship, on their online digital platform.

- viii.** Before boarding, all travellers shall give an undertaking that they would undergo mandatory institutional quarantine for a minimum period of 14 days on arrival in India, at their own cost.
- ix.** All travellers will also be required to give an undertaking that they are making the journey at their own risk.
- x.** At the time of boarding the flight/ ship, MEA will facilitate thermal screening as per health protocol. Only asymptomatic travellers would be allowed to board the flight/ ship.
- xi.** Passengers arriving through the land borders will also have to undergo the same protocol as above, and only those who are asymptomatic will be enabled to cross the border into India.
- xii.** Self-declaration form (with health and personal details) in duplicate will be filled in advance by all passengers coming from any point of entry, i.e., land, sea or airports, and a copy of the same will be given to Health and Immigration officials present at the airport/ seaport/ landport.
- xiii.** While on board the flight/ ship, the health protocol of MoCA/ DMA will be strictly followed. This would include wearing of masks, environmental hygiene, respiratory hygiene, hand hygiene etc. to be observed by airline/ ship staff, crew and all passengers.
- xiv.** On arrival, thermal screening, as per health protocol, would be carried out in respect of all the passengers by the Health officials present at the airport/ seaport/ landport.
- xv.** All passengers shall be asked to download *ArogyaSetu* app on their mobile devices.
- xvi.** The passengers found to be symptomatic during screening shall be immediately taken to medical facility as per health protocol.
- xvii.** The remaining passengers shall be taken to suitable institutional quarantine facilities, to be arranged by the respective State/ UT Governments. These facilities may be as far as possible, in the district headquarters, of the district to which the arriving passengers belongs.
- xviii.** These passengers shall be kept under institutional quarantine for a minimum period of 14 days.
- xix.** If they test negative after 14 days, they will be allowed to go home and will undertake self-monitoring of their health for 14 more days as per protocol. The remaining persons will be shifted to the medical facility by the State/ UT Government.



B. Standard Operating Protocol (SOP) for movement of persons stranded in India who are desirous to travel abroad

In order to contain the spread of COVID-19 pandemic, international travel of passengers has been prohibited under MHA's Orders related to lockdown measures. As per information available, many persons are stranded in India who desirous to travel abroad urgently for various purposes.

2. In order to facilitate the movement of such persons, the following SoP is hereby laid down:

- i. Such persons will apply to Ministry of Civil Aviation (MoCA) or to any agency designated by MoCA for this purpose, along with necessary details, including the places of departure and arrival, as prescribed by MoCA.
- ii. Only those persons shall be allowed to travel to the destination countries, who are citizens of that country; who hold visa of at least one year duration of that country; and green card or OCI card holder. In cases of medical emergency or death in the family, Indian Nationals holding six month visa can also be allowed.
- iii. Before the tickets of such persons are confirmed, MoCA will ensure that the destination country allows entry of such persons in that country. The conditions, if any, imposed by the destination country, will have to be fulfilled by the person intending to travel.
- iv. The travel from India shall be by on the non scheduled commercial flights that are being arranged by MoCA for bringing back stranded Indian Nationals from abroad.
- v. The cost of travel, as specified by MoCA, will be borne by such travellers.
- vi. At the time of boarding the flight, MoCA will ensure that all travellers undergo thermal screening as per health protocol. Only asymptomatic travellers would be allowed to board the flight.
- vii. While on board the flight, health protocol as issued by MoCA will be strictly followed. This would include wearing of masks, environmental hygiene, respiratory hygiene, hand hygiene etc. to be observed by airline staff, crew and all passengers.



**Embassy of India
Muscat

PRESS RELEASE**

ANNEX - C

Mission Vande Bharat: Phase 2

In order to facilitate return of stranded Indian nationals in Oman, Government of India has decided to operate three more special flights to India during phase 2 of Mission Vande Bharat, in addition to the eight flights announced earlier. Following are details of all the eleven flights being operated during the period 17-23 May, 2020:

Date	Sector
17 May 2020	Muscat – Trivandrum
18 May 2020	Muscat – Hyderabad
20 May 2020	Muscat – Bangalore
20 May 2020	Muscat-Kannur
20 May 2020	Salalah – Calicut
21 May 2020	Muscat-Calicut
21 May 2020	Muscat – Delhi
22 May 2020	Muscat – Kannur
23 May 2020	Muscat – Kochi
23 May 2020	Muscat-Trivandrum
23 May 2020	Muscat – Gaya

As in the previous cases, passenger lists for all the above-mentioned flights will be finalized by the Embassy on the basis of information received by the Embassy through the form which was disseminated by the Embassy on its website and social media. Priority will be given to medical emergency cases, pregnant women, workers in distress, senior citizens as well as to other Indian nationals who are stranded in difficult situations. The Embassy will be contacting the short-listed people for each flight directly through email/telephone.

The Embassy will make further announcements relating to additional flights to India as and when these are scheduled.

**Embassy of India
Muscat

PRESS RELEASE

Mission Vande Bharat: Phase 2+

Government of India has decided to operate special flights to India from Oman in the second leg of Phase 2 of the Mission Vande Bharat as per following schedule. Changes, if any, will be announced subsequently by the Embassy:

Date	From	To
28-May-20	Muscat	Kozhikode (Kerala)
28-May-20	Salalah	Kannur (Kerala)
29-May-20	Muscat	Kochi (Kerala)
30-May-20	Muscat	Jaipur (Rajasthan)
30-May-20	Muscat	Ahmedabad (Gujarat)
30-May-20	Muscat	Trivandrum (Kerala)
31-May-20	Salalah	Kannur (Kerala)
01-Jun-20	Muscat	Kozhikode (Kerala)
01-Jun-20	Salalah	Kannur (Kerala)
02-Jun-20	Muscat	Srinagar (Jammu & Kashmir)
03-Jun-20	Muscat	Bhubaneswar (Odisha)
03-Jun-20	Muscat	Kannur (Kerala)
04-Jun-20	Muscat	Kochi (Kerala)
04-Jun-20	Muscat	Trivandrum (Kerala)
07-Jun-20	Muscat	Chennai (Tamil Nadu)

2. As in the case of flights operated earlier under Mission Vande Bharat, passenger lists for all the above-mentioned flights will be finalized by the Embassy on the basis of information received by it. Priority will be given to medical emergency cases, pregnant women, workers in distress, senior citizens as well as to other Indian nationals who are stranded in difficult situations. The Embassy will be contacting the short-listed people for each flight directly through email/telephone. The Embassy will then share the list of short-listed people with Air India and all such people will be contacted by Air India for booking of tickets.

3. The cost of tickets will have to be borne by the passengers themselves and air tickets will be issued by the airline only to short listed persons. All passengers are required to confirm acceptance of all conditions of travel, including quarantine requirements in India as well as health requirements in order to board the flight.

24 May 2020